

Contacts

Benefit Coverage	Carrier	Phone	Website / Email
Medical	UMR	800-826-9781	www.umar.com
Pharmacy	Optum Rx	Member Services: 855-524-0381 Specialty: 877-656-9604	www.optumrx.com
Dental	United Healthcare	877-816-3596	www.myuhcdental.com
Vision	United Healthcare	800-638-3120	www.myuhcvision.com
HSA	Optum Bank	866-234-8913	www.optumbank.com
Dependent Care FSA	UMR	866-868-0145	www.umar.com
EBHRA	UMR	866-868-0145	www.umar.com
Life/AD&D & Long-Term Disability	Lincoln Financial Group	888-787-2129 800-713-7384	www.mylincolnportal.com
Short Term Disability	The Standard	800-378-2395	https://www.standard.com/businesses-organizations/workplace-solutions/short-term-disability
EAP	CompPsych Guidance Resources	888-628-4824	www.guidanceresources.com
Teladoc	UMR	800-835-2362	www.teladoc.com
Worksite Products	Aflac Allstate	800-433-3036 800-521-3535	https://aflacgroupinsurance.com/customer_service/ www.allstatebenefits.com
Medicare Assistance	Alliant Medicare Solutions	855-325-4044	www.alliantmedicareolutions.com
Florida State Retiree Benefits Consortium	FSRBC	1-833-686-0983	https://secure.bswift.com/default.aspx?abbrev=myfsrbc
Employee Clinic	Marathon	941-623-4444	my.marathon-health.com
Legal Plan Coverage	LegalEase	800-421-3142	www.legaleaseplan.com
ID Theft	Norton LifeLock	800-543-3562	https://support.norton.com
Pet Insurance	MetLife	1-800-438-6388	https://www.metlifepetinsurance.com/

For assistance with benefit questions, membership card issues, claims & billing inquiries, please contact your Acentria service team.

Benefits VIP

Serves as a powerful, one-stop contact center staffed by seasoned benefits advocates ready to help you and your family resolve benefits issues.

Direct: 866-549-2585

Email: FLSchoolBenefits@BenefitsVIP.com

Monday – Friday 8:30am – 8pm (ET)

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