



How to file your insurance claim

Filing a claim should be easy. That's why we offer several options, allowing you to choose the method that works best for you. Use our self-service Portal for the fastest service and file your claim in just a few clicks.



Which product are you filing a claim for?

For help with	To file a claim, you can
 <p>ADVANTAGE DNA (formerly Cancer Advocate Plus)</p>	<ul style="list-style-type: none"> • Visit our online portal at my.combinedinsurance.com • Send mail to Chubb Benefits Claim Department, PO Box 6803, Scranton, PA 18505 • Call 1-833-542-2013 <ul style="list-style-type: none"> ▪ Press 2: File a new claim ▪ Press 3: Help with an existing claim ▪ Press 5: Policy Services ▪ Press 6: Self-service portal assistance <p>Need a Hereditary Cancer Risk Testing or Pharmacogenomic (PGx) Testing Kit? Email: customerservice@kadance.com Phone: 844-646-6427</p>
 <p>LIFETIME BENEFIT TERM</p>	<ul style="list-style-type: none"> • Send mail to Chubb Benefits Claim Department, One Integrity Parkway, Cleveland, OH 441430 • Send a fax to 603-352-1179 • Email claims@gotoservice.chubb.com • Call: 855-241-9891